



DuPont Professional Products  
4417 Lancaster Pike  
Chestnut Run Plaza 705  
Wilmington, DE 19880-0705

August 4, 2011

Dear Turf Management Product Distributor:

I'm writing to let you know that today DuPont is implementing a voluntary suspension of sale of Imprelis® herbicide. In addition, I want you to know that we will soon be conducting a product return and refund program for Imprelis® herbicide.

This action is consistent with our ongoing discussions with, and response to, the Environmental Protection Agency. We wanted to communicate this decision to you immediately. However, please do not take any action until we contact you with additional information about this program.

We intend to start the product return and refund program in mid-August. We will be contacting you soon with additional details about how to collect the product from your customers and return it to DuPont. We will also be letting you know what records of the returns you will need to keep as part of the process, what your customers will need to do, and how you will be credited for the returned product. This notice covers full and partial containers, and all pack sizes of Imprelis®.

Our goal is to make this process as efficient and streamlined as possible for your business. If you have immediate questions, please contact our Customer Service Center at 1-800-342-5247 (prompt 99).

We'd like to remind you not to take any action until you hear from our Customer Service Representative.

We sincerely regret any tree injuries that Imprelis® may have caused, and will work with you and all of our customers to promptly and fairly resolve problems associated with our product.

We appreciate your help in this matter. Please let us know if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "M McDermott".

Michael McDermott  
Global Business Leader  
DuPont Professional Products